



DEPARTMENT OF
LABOR
AND HUMAN RESOURCES
GOVERNMENT OF PUERTO RICO



PUERTO RICO OCCUPATIONAL SAFETY AND HEALTH ADMINISTRATION

STATE OSHA ANNUAL REPORT FISCAL YEAR 2012

**STATE OSHA ANNUAL REPORT 2012
PUERTO RICO**

INTRODUCTION

The Puerto Rico Occupational Safety and Health Administration has established two interdependent and complementary strategic goals to guide the development of its activities, and achieve its vision.

The revision of the FY 2007-2011 Strategic Plan effectively marked the beginning of the new Strategic Plan covering the performance period for the next five years (2012-2016). As a result, in this revision those performance goals difficult to reach were eliminated and new ones were selected based on our experience in the Local Emphasis Programs.

PR OSHA's two strategic goals are:

- ▶ To improve workplace safety and health for all employees, as evidenced by fewer hazards, reduced exposures, and fewer injuries, illnesses, and fatalities.
- ▶ To change workplace culture, increase employer and employees awareness of commitment and involvement in safety and health.

The strategic, outcome, and performance goals discussed below will provide PR OSHA's program's performance assessment and accomplishments for FY 2012.

PR OSHA PROGRESS TOWARD STRATEGIC PLAN ACCOMPLISHMENT

Our assessment of the progress obtained at the beginning of Fiscal Year 2012 reflects improved Annual Performance Goals.

The Program has complied with our mandated activities.

PR OSHA's Strategic Goal 1

Annual Performance Goal 1.1.1A

As stated in our Annual Performance Goal 1.1.1A for FY 2012, PR OSHA strived to focus on the General Medical Services (NAICS 621493 and 622110) using different strategic tools and activities.

During FY 2012 the Program will establish the baseline and performance measure to assess progress towards achievement of the 5 year performance goal.

PR OSHA Instruction CPL 11-04, which targeted the General Medical Services with NAICS 621493 and 622110, was issued on September 29, 2011. This instruction describes the policies and procedures to implement a Local Emphasis Program for the programmed health inspections for the General Medical Services (NAICS 621493 and 622110) in accordance with

the provisions of the Field Operations Manual (FOM), Chapter II, Program Planning.

The Bureau of Inspections identified 192 establishments to which the LEP Directive would apply. During this fiscal year the BI conducted 32 inspections. As a result of these inspections, 22 establishments were cited with a total of 88 violations classified as follows: 63 serious violations and 25 "other violations".

The first baseline was established at 2.89 Total Recordable Cases Rate reported in the OSHA 300 Forms for FY 2011 with data provided by the employers of the General Medical Services targeted by PR OSHA for the NAICS 621493. For the NAICS 622110, the first baseline was established at 9.53 Total Recordable Cases Rate reported in the OSHA 300 Forms for FY 2011.

The second baseline is the injury data for the NAICS 621493 group obtained from the Bureau of Labor Statistics using calendar year 2011. The Total Recordable Injury Rate was 3.4; and the third baseline is the DART Rate established as 2.0. For the NAICS 622110 group obtained from the Bureau of Labor Statistics using calendar year 2011, the Total Recordable Injury Rate was 8.8; and the third baseline is the DART Rate established as 4.3.

The Voluntary Programs Division conducted five onsite consultation visits in the General Medical Services Industries. In four of the five onsite visits, forty three hazards were identified and notified to the employer and one visit is under consultation process.

Two formal training sessions were delivered in two of the five onsite consultation visits where two employer representatives and sixty four employees were trained.

Three open training sessions of Safety and Health in the Hospitals were delivered in Hato Rey, Aguadilla and Humacao on April 2, April 19 and September 26, 2012. The participation was as follows: 89 employer's representatives, 18 employees, 25 students and 10 general public.

One hundred twenty seven booklets of Safety and Health in Hospitals were requested by visitors: 56 employer representatives, 56 employees and 15 general public.

Two hundred eighteen informational materials (booklets: Safety and Health in Hospital, Domestic Violence at the Workplace, Know us, Check List for Industries, Guidelines for Safety and Health Programs and Worker Involvement, Job Hazard Analysis and Voluntary Protection Programs Division) were distributed at the training sessions.

Annual Performance Goal 1.1.1B

As stated in our Annual Performance Goal 1.1.1B for FY 2012, we focused on the Limited and Full Services Restaurants (NAICS 722210,722211 and 722212) using different strategic tools and activities.

During FY 2012 the Program will establish the baseline and performance measure to assess progress towards achievement of the 5 year performance goal.

PR OSHA Instruction CPL 11-05, which targeted the Limited and Full Services Restaurants with NAICS 722210, 722211 and 722212, was issued on September 29, 2011. This instruction describes the policies and procedures to implement a Local Emphasis Program for the

programmed safety inspections for the Limited and Full Services Restaurants in accordance with the provisions of the Field Operations Manual (FOM), Chapter II, Program Planning.

The Bureau of Inspections identified 1,294 establishments to which the LEP Directive would apply. During this fiscal year the BI conducted 257 visits, 240 inspections and 17 attempts (establishments not found or out of business). As a result of these inspections, 148 establishments were cited with a total of 1,006 violations classified as follows: 291 serious violations and 442 "other violations" related to hazards associated with the LEP. In addition we cited 9 serious and 263 "other citations and 1 repeated that were not related to hazards associated with the LEP.

The first baseline was established as 2.51 Total Recordable Cases Rate reported on the OSHA 300 Forms for FY 2011 with data provided by the employers of the Limited and Full Services Restaurants targeted by PR OSHA.

The second baseline is the injury data for the NAICS group obtained from the Bureau of Labor Statistics using calendar year 2011. The Total Recordable Injury Rate was 7.0; and the third baseline is the DART Rate established as 5.2.

During FY 2012, twenty employers from the Fast Food Industry requested an onsite consultation visit by the Voluntary Programs Division. In eighteen of the twenty onsite visits 128 hazards were identified and reported to the employer and two visits are under consultation process.

One formal training session and one informal training session was delivered in two of the twenty consultation visits where three employer representatives and seven employees were trained.

Four open training sessions of Safety and Health in the Fast Food Industry were delivered in Hato Rey, Cayey, Ponce and Mayaguez on April 4, 13, 23, and September 17, 2012. The participation was as follows: 100 employer representatives, 24 employees, 5 students and 7 general public.

Two hundred seventy seven booklets of Safety and Health Industries were requested by visitors: 197 employer representatives and 80 employees.

One hundred forty two informational materials (booklets: Domestic Violence at the Workplace, Safety and Health for Restaurant Workers, Guidelines for Safety and Health Programs and Worker Involvement, Job Hazard Analysis, Personal Protective Equipment, Know us, Check List for Industries, and Voluntary Protection Programs Division) were distributed at the training sessions.

Annual Performance Goal 1.1.1C

As stated in our Annual Performance Goal 1.1.1B for FY 2011, we focused on the Emergency, Disaster Preparedness and Management Offices (NAICS 922120, 922160 and 922190) using different strategic tools and activities.

During FY 2012 the Program will establish the baseline and performance measure to assess progress towards achievement of the 5 year performance goal.

PR OSHA Instruction CPL 11-06, which targeted the Emergency, Disaster Preparedness and Management Offices with NAICS 922120, 922160 and 922190, was issued on September 29, 2011. This instruction describes the policies and procedures to implement a Local Emphasis Program for the programmed safety and health inspections for the Emergency, Disaster Preparedness and Management Offices in accordance with the provisions of the Field Operations Manual (FOM), Chapter II, Program Planning.

The Bureau of Inspections identified 237 establishments to which the LEP Directive would apply. During this fiscal year the BI conducted 57 visits. As a result of these inspections, 42 establishments were cited with a total of 237 violations classified as follows: 113 serious violations and 124 "other violations".

The first baseline was established as 8.85 Total Recordable Cases Rate reported on the OSHA 300 Forms for FY 2011 with data provided by the employers of the Emergency, Disaster Preparedness and Management Offices targeted by PR OSHA.

The second baseline is the injury data for the NAICS group obtained from the Bureau of Labor Statistics using calendar year 2011. The Total Recordable Injury Rate was 19.3; and the third baseline is the DART Rate established as 15.4.

During FY 2012, no on site-consultation visits were requested of the Voluntary Programs Division. Two open training sessions in Emergency, Disaster Preparedness and Management Offices, were delivered in Aguadilla and Humacao on April 25 and September 12, 2012. The participation was as follows: 80 employer representatives, 47 employees, 13 students and 5 general public.

Sixty seven booklets of Safety and Health were requested by visitors: 54 employer representatives and 13 employees.

One hundred forty five informational materials (booklets: Personal Protective Equipment, Domestic Violence at the Workplace, Know us, Voluntary Protection Program Division, Regulation 1910.38-Employee Emergency plans and Fire Prevention Plan, How to Prepare for Emergency in the workplace, Emergency exit route, Plans and Emergency Response in the workplace and Check List for Industries) were distributed at the training sessions.

Annual Performance Goal 1.1.1D

As stated in our Annual Performance Goal 1.1.1D for FY 2011, the Program was to achieve an additional 1% reduction from the baseline to assess progress towards achieving the 5-year performance goal in the Public Sewage and Water Treatment Plants Industry for a cumulative total of 7%.

The Local Emphasis Program Directive to target the Public Sewage and Water Treatment Plants Industry (PR OSHA Instruction CPL 2-0.0802) was issued on June 20, 2008. This instruction describes the policies and procedures to implement a LEP for the programmed health inspections in industries primarily engaged in public sewage and water treatment, NAICS 221310 and 221320, in accordance with the provisions of the Field Operations Manual (FOM).

The Bureau of Inspections identified 89 establishments to which the LEP Directive would

apply for this fiscal year. During FY 2012 the BI conducted 9 visits, resulting in 9 inspections. As a result of these inspections, 7 establishments were cited with a total of 76 violations classified as follows: 57 serious violations and 16 “other violations” and 3 other violations not related to the CPL.

Using the data reported on the OSHA 300 Forms for FY 2011 with data collected directly by the employers of the Public Sewage and Water Treatment Plants Industry targeted by PR OSHA, the Total Recordable Cases Rate was zero. This rate constituted a 16.8 decrease (or 100%) from the baseline of 16.8. PR OSHA exceeded the goal of an additional 1% reduction per year from baseline.

The second baseline and the third baseline (BLS TRC Rate and BLS DART Rate) are the injury data for the NAICS group of the Public Sewage and Water Treatment Plants Industry, obtained from the Bureau of Labor Statistics using calendar year 2011; the data of PR OSHA is too small to be displayed (the data was not available). (BLS TRC Rate Baseline 11.5) (BLS DART Rate Baseline 9.8)

This Annual Performance Goal will be continued on the new 5-Year Strategic Plan of PR OSHA for an additional two years (2012 and 2013).

During FY 2012, no on site-consultation visits were requested to the Voluntary Programs Division. One open training session on Water Treatment Plant Industries, was delivered in Hato Rey on April 3, 2012. The participation was as follows: 14 employer representatives, 23 employees, 14 students and 9 general public.

One open training session related to the Injuries and Illness Recordkeeping Requirements and how to complete the Form OSHA 300 was delivered in Hato Rey on September 10, 2012. The participation was as follows: 42 employer representatives, 21 employees 1 student and 5 general public.

Sixty informational materials (booklets: Domestic Violence at the Workplace, Know us and Guidelines for Safety and Health Programs and Worker Involvement, Personal Protective Equipment) were distributed at the training sessions on Safety and Health in the Public Sewage and Water Treatment Plants. No booklets on Public Sewage and Water Treatment Plants were requested by visitors.

Annual Performance Goal 1.1.2

The Annual Performance Goal 1.1.2 for FY 2012 will establish the baseline and performance measure to assess progress towards achievement of the 5 year performance goal. This is because it is a continuing goal and for FY 2011 the data was too small due to the fact that the activities in construction were limited. The construction industry began to show an increased activity this fiscal year.

During FY 2012 we investigated 5 fatalities in the construction industry; all were related to the four leading causes: falls (4), struck-by, crushed-by (1) and electrocution and electrical injuries. The BI conducted 539 programmed planned construction inspections. As a result of the 5 fatalities investigated 6 citations were issued related to the four leading causes. The number of employees covered by the construction Industry was 48,000 in FY 2012.

The baseline established in FY 2012 for the fatality rate was 1.04 per 10,000 employees. The workforce in the construction industry was 48,000 in 2012 with 5 fatalities.

As part of our effort to decrease fatalities in the construction industry, four open training sessions of safety and health in the construction industry were delivered in Hato Rey, Cayey, Aguadilla, Hato Rey, and Humacao on April 3, 11,26, and September 11, 2012. The participation was as follows: 92 employer representatives, 65 employees, 19 students and 19 for general public.

Training Dates	Themes - Town	Employers Participation	Employees Participation	Students Participation	General Public Participation
April 3	Safety and Health for Contractors- Hato Rey	31	8	0	0
April 11	Safety and Health in the Construction Industry- Cayey	21	35	17	2
April 26	Electrical Safety in the Construction Industry - Aguadilla	25	14	2	15
Sept 11	Crane requirements for Constructions – Hato Rey	15	8	0	2
Total		92	65	19	17

During FY 2012, the Voluntary Programs Division conducted fifty seven onsite consultation visits in the construction industry resulting in one hundred thirty seven hazards identified and reported to employers. Eighty five of the one hundred thirty seven hazards identified were related to the four leading causes of fatalities in construction.

Two formal training sessions were delivered in two of the fifty seven onsite consultation visits where six employer representatives and one hundred two employees were trained.

In addition, the Voluntary Programs Division continued with the Door to Door in the Construction Industry initiative to promote safety and health on-site consultation visits in the construction projects throughout the Island. Those general contractors accepting to participate in this initiative should agree to abate all the hazards identified, improve their safety and health program, receive an onsite consultation visit at least every 3 months and post a banner in a conspicuous place in the project, which reads as follows: "PR OSHA is Safety".

The participation of nine new sites was approved during this FY 2012:

- Rama Construction SE- Parque Ecológico Ponce-01/19/2012
- Rama Construction SE -Escuela Rutherford Juana Díaz-01/19/2012
- Aireko Construction- Escuela Cayetano Coll y Toste Arecibo-02/08/2012
- Constructora Santiago- Walmart Super Center Santurce-02/08/2012

- Aireko Construction- Centro de Recepciones Peñuelas-03/09/2012
- Aireko Construction- Dr. Center Medical Facilities- June 26, 2012
- Cesar Díaz Interior Construction-Escuela Intermedia Rafael Aparicio Jiménez- 06/29/2012
- Luma Construction CORP.- Escuela Elemental Dr. Hiram González- 06/06/2012
- Ferrovial- Agroman- Proyecto Puente Sobre PR 5-Bus Rapid Transit– 09/19/2012

One thousand seven hundred and eighty two booklets on Construction were requested by visitors: 1212 employer representatives, 561 employees and 9 students. Six hundred fifty nine informational materials (booklets: Domestic Violence at the Workplace, Personal Protective Equipment, Know us, Excavation, Fall Protection, Guidelines for Safety and Health Programs and Worker Involvement, Cranes, Welding and Cutting and Electrical Safety in Construction) were distributed at the training sessions.

PR OSHA's Strategic Goal 2

Annual Performance Goal 2.1.1A

The Annual Performance Goal 2.1.1A for FY 2012 was to achieve 10% of the targeted employers in general industry that received inspections and had implemented a Safety and Health Program or improved their existing program.

The baseline was established in FY 2011 as 75% percent. Of a total of 1,061 inspections in General Industry, 634 establishments achieved the strategic goal. Through comprehensive inspections, the Bureau of Inspections reached 60% of the targeted employers in general industry that implemented a Safety and Health Program or improved their existing program.

PR OSHA's Annual Performance Goal achieved a 60%. This percent is a 15% decrease from the baseline established in FY 2011. The percent change from the Annual Performance Goal is above by 50%. The percent change from the baseline and the Annual Performance Goal is below by 25%.

The Division of Voluntary Programs delivered three open training sessions in safety and health programs and worker involvement in safety and health matters; two in Hato Rey, and one in Aguadilla on April 4 and 30, and September 10, 2012. The participation was as follows: 119 employer representatives, 160 employees, 17 students and 8 from general public.

Nine hundred fifty eight booklets of Safety and Health Programs were requested by visitors: 605 employer representatives, 319 employees and 34 students. Two hundred sixty one informational materials (booklets: Domestic Violence at the Workplace, Know us, Check List for Industries, Guideline for Safety and Health Programs and Workers Involvement) were distributed at the training sessions.

Annual Performance Goal 2.1.1B

The Annual Performance Goal 2.1.1B for FY 2012 was to achieve 50% percent of the targeted employers in general industry who requested an on-site visit and who have either implemented an effective safety and health program or significantly improved their existing program.

During FY 2012, the Division of Voluntary Programs conducted 108 on-site consultation visits to employers in the general industry. Ninety five out of 108 employers requesting consultation services implemented an effective safety and health program or improved their existing one. Eighty eight percent (88%) of the employers targeted by the on-site consultation visits developed or improved their safety and health program.

The baseline was established during the FY 2011 as ninety percent (90%). PR OSHA's Annual Performance Goal achieved an 88%. This percent change from baseline is 2% below the baseline established in FY 2011. The percent change from the Annual Performance Goal is above by 38%. The percent change from the baseline and the Annual Performance Goal is below by 52%.

The Division of Voluntary Programs delivered three open training sessions in safety and health programs and worker involvement in safety and health matters; two in Hato Rey, and one in Aguadilla on April 4 and 30, and September 10, 2012. The participation was as follows: 119 employer representatives, 160 employees, 17 students and 8 from general public.

Nine hundred fifty eight booklets of Safety and Health Programs were requested by visitors: 605 employer representatives, 319 employees and 34 students. Two hundred sixty one informational materials (booklets: Domestic Violence at the Workplace, Know us, Check List for Industries, Guideline for Safety and Health Programs and Workers Involvement) were distributed at the training sessions.

Annual Performance Goal 2.2.2A

The Annual Performance Goal 2.2.2A was developed to provide training to employers and workers on the skills necessary for effective worker involvement in safety and health matters in the General Medical Services. During this FY 2012 the Program will establish the baseline and performance measure to assess progress towards achievement of the 5 year performance goal.

The Bureau of Inspections conducted thirty two inspections, of which thirty two actually provided training to employers and workers, for 100%. As it arises from the evaluation of the Annual Performance Plan, a baseline of 100% has been established in the General Medical Services where employers and workers received training on the skills necessary for effective worker involvement in safety and health matters

The Division of Voluntary Programs provided support to this goal by delivering three open training sessions in safety and health programs and worker involvement in safety and health matters; two in Hato Rey, and one in Aguadilla on April 4 and 30, and September 10, 2012. The participation was as follows: 119 employer representatives, 160 employees, 17 students and 8 from general public.

Five hundred sixty four booklets on Effective Worker Involvement in Safety and Health matters were requested by visitors: 336 employer representatives, 197 employees and 31 students. Two hundred sixty one informational materials (booklets: Domestic Violence at the Workplace, Know us, Check List for Industries, Guideline for Safety and Health Programs and Workers Involvement) were distributed in training sessions.

Annual Performance Goal 2.2.2B

The Annual Performance Goal 2.2.2B was developed to provide training to employers and workers on the skills necessary for effective worker involvement in safety and health matters in the Limited and Full Services Restaurants. During this FY 2012 the Program had to establish the baseline and performance measure to assess progress towards achievement of the 5 year performance goal.

The Bureau of Inspections conducted two hundred forty inspections, of which two hundred forty actually provided training to employers and workers, for 100%. As it arises from the evaluation of the Annual Performance Plan, a baseline of 100% has been established in the Limited and Full Services Restaurants where employers and workers received training on the skills necessary for effective worker involvement in safety and health matters.

The Division of Voluntary Programs provided support to this goal by delivering three open training sessions in safety and health programs and worker involvement in safety and health matters; two in Hato Rey, and one in Aguadilla on April 4 and 30, and September 10, 2012. The participation was as follows: 119 employer representatives, 160 employees, 17 students and 8 from general public

Five hundred sixty four booklets on Effective Worker Involvement in Safety and Health matters were requested by visitors: 336 employer representatives, 197 employees and 31 students. Two hundred sixty one informational materials (booklets: Domestic Violence at the Workplace, Know us, Check List for Industries, Guideline for Safety and Health Programs and Workers Involvement) were distributed in training sessions.

Annual Performance Goal 2.2.2C

The Annual Performance Goal 2.2.2C was developed to provide training to employers and workers on the skills necessary for effective worker involvement in safety and health matters in the Emergency, Disaster Preparedness and Management Offices. During this FY 2012 the Program had to establish the baseline and performance measure to assess progress towards achievement of the 5 year performance goal.

The Bureau of Inspections conducted fifty seven inspections, of which fifty seven actually provided training to employers and workers, for 100%. As it arises from the evaluation of the Annual Performance Plan, a baseline of 100% has been established in the Emergency, Disaster Preparedness and Management Offices where employers and workers received training on the skills necessary for effective worker involvement in safety and health matters.

The Division of Voluntary Programs provided support to this goal by delivering three open training sessions in safety and health programs and worker involvement in safety and health matters; two in Hato Rey, and one in Aguadilla on April 4 and 30, and September 10, 2012. The participation was as follows: 119 employer representatives, 160 employees, 17 students and 8 from general public

Five hundred sixty four booklets on Effective Worker Involvement in Safety and Health matters were requested by visitors: 336 employer representatives, 197 employees and 31 students. Two hundred sixty one informational materials (booklets: Domestic Violence at the

Workplace, Know us, Check List for Industries, Guideline for Safety and Health Programs and Workers Involvement) were distributed in training sessions.

Annual Performance Goal 2.2.2D

The Annual Performance Goal 2.2.2D was to achieve an additional 15% in the Public Sewage and Water Treatment Plants Industry to provide training to employers and workers on the skills necessary for effective worker involvement in safety and health matters.

The Bureau of Inspections conducted 9 inspections in the Public Sewage and Water Treatment Plants Industry, of which 9 employers and employees received training on the skills necessary for effective worker involvement in safety and health matters, for 100%.

Nine employers in the targeted industry incorporated employee involvement in safety and health matters. The Program exceeded the annual performance goal of 15% by 85% in the Public Sewage and Water Treatment Plants Industry, where employers and employees received training on the skills necessary for effective employee involvement in safety and health matters. Related to the baseline that was established on FY2008 at 75%; the program exceeded by 25%.

The Division of Voluntary Programs provided support to this goal by delivering three open training sessions in safety and health programs and worker involvement in safety and health matters; two in Hato Rey, and one in Aguadilla on April 4 and 30, and September 10, 2012. The participation was as follows: 119 employer representatives, 160 employees, 17 students and 8 from general public.

Five hundred sixty four booklets on Effective Worker Involvement in Safety and Health matters were requested by visitors: 336 employer representatives, 197 employees and 31 students. Two hundred sixty one informational materials (booklets: Domestic Violence at the Workplace, Know us, Check List for Industries, Guideline for Safety and Health Programs and Workers Involvement) were distributed in training sessions.

Annual Performance Goal 2.3.1

As stated in the Annual Performance Goal 2.3.1 for Fiscal Year 2011, the Division of Voluntary Programs developed and disseminated occupational safety and health training and reference materials to 100% of the workplaces identified in the Nursing Homes Industry NAICS 623310, 623311 and 623312, via innovative approaches, such as outreach, training, seminars and relationship-building with Trade and Business Associations.

The Voluntary Programs Division conducted twenty five onsite consultation visits in the Nursing Homes industry. One hundred fifty two hazards were identified and reported to employers. One formal training session and one informal training session was delivered in two of the twenty five onsite consultation visits where two employer representatives and one employee were trained.

Five open training sessions of Safety and Health in the Nursing Homes industry were delivered in Hato Rey, Cayey, Aguadilla and Mayaguez on March 2, 9, and 12; September 13 and 19, 2012. The participation was as follows: 86 employer representatives, 43 employees, 17

students, and 13 from general public.

The Division achieved 100% in developed and disseminated information for those employers and employees in the targeted industry through letters, telephone calls and training sessions in different towns around the island.

Three hundred eighteen booklets were requested by visitors: 238 employer representatives and 80 employees. One hundred sixty informational materials (booklets: Domestic Violence at the Workplace, Know us, Guideline for Safety and Health Programs, Job Hazard Analysis, Voluntary Protection Programs Division and Safety and Health in the Nursing Home) were distributed at the training sessions.

Assessment of State Performance of Mandated Activities

Safety Inspections

During FY 2012 the Bureau of Inspections carried out 1,600 inspections. Of these, 1,198 were safety inspections, which breakdown as follows: 748 programmed inspections (488 planned and 260 programmed-related), and 450 unprogrammed inspections, (13 accident investigations, 226 complaints, 127 referrals, 5 follows-ups and 79 unprogrammed-related.) During this period, we proposed \$1,297,401 in penalties for safety inspections.

Health Inspections

We also carried out 402 health inspections of which 75 were programmed inspections. The remainder 327 unprogrammed inspections were divided as follows: 189 complaints, 64 referrals, and 74 unprogrammed-related. A total of \$ 815,159 in penalties was proposed during this period.

Bureau of Inspections Activities – Planned vs. Actual

For FY 2012, the Bureau of Inspections projected 1,510 inspections. These inspections were projected as follows: 785 in the private sector and 365 in the public sector, for a total of 1,150 safety inspections. Also, PR OSHA projected 360 health inspections: 159 in the private sector and 201 in the public sector.

The Bureau of Inspections conducted a total of 1,600 inspections. These inspections were conducted as follows: 1,198 safety inspections; 985 in the private sector and 213 in the public sector. As to health inspections, PR OSHA conducted 402 inspections; 204 in the private sector and 198 in the public sector.

The total number of inspections conducted during FY 2012 was above the projected by 90. In safety inspections: was exceeded by 48; PR OSHA exceeded by 200 in the private sector and below by 152 in the public sector. As to the total health inspections, the Bureau of Inspections was exceeded by 42 inspections: we exceeded by 45 in the private sector and in the public sector was below by 3.

Discrimination Program

During FY 2012, we received 12 cases and the Program completed 11 investigations of discrimination cases. Eleven discrimination cases were completed within the established timeframe, for 83%. From the 11 cases: 2 were withdrawn, 3 were dismissed and 6 cases had merit.

The Evaluation Division

The Evaluation Division conducted special study case file review of randomly selected Enforcement case files with violations to audit the citation lapse time and the quantity of inspections by compliance officer and category. The data from October 2011 to May 2012 was used. For this audit, seventy-six case files with violations were audited. The study was performed by selecting thirty one from the Caguas Area Office, and forty five from the Carolina Area Office.

In addition, the Evaluation Division performed the following audits, monitoring and evaluation activities during FY 2012:

Quarterly basis - Review and analyze the Mandated activities measures for Enforcement and Consultation (private and public sector).

Quarterly basis – For enforcement review reports for OSHA 31, rejects and drafts. For Consultation review rejects and drafts.

First and Second Quarter – Review of IMIS Management reports and forwarded to the Consultation Division with the findings of the reports for proper action.

November 2011 - Analysis FY 2011 data for SAMM'S, SIR's and MARC reports.

November 2011 - Analysis of Enforcement most cited Standards and their classification for FY 2011.

December 2011 - Review and update of the CPL 02-03-002C Whistleblower Investigations Manual for PR OSHA for its adoption.

March 2012 - Standard Frequency Analysis for Consultation FY 2011.

March 2012 – Study of the fatalities for FY 2006-2011.

April 2012 – Conducted an Accompanied Visit for the Carolina Area Office.

April 2012 – Local Emphasis Program Inspection Analysis (First two quarters FY 2012).

September 2012 - Analysis of the inspections which involved a sampling was performed from October 2011 through June 2012.

The Evaluation Division sent reports with the findings and recommendations to the Bureau of

Enforcement Director, the Area Directors and the Director of Voluntary Protection Division for all the audits, special study case file review, monitoring and evaluation activities.

An updated draft version of the PR OSHA Internal Evaluation Program was developed. The final approved version is subject to review when the new State Plan Monitoring Measures becomes final.

Alliance Program

We continued to work with the preexisting alliance (3M Puerto Rico, Inc.) and the Department of Professional Development and Continuing Education of the Professional Engineers and Land Surveyors Association of Puerto Rico (CIAPR) to provide employees and employers with information, guidance, and training sessions that will help employers to protect employees. Particular emphasis will be given to the reduction and prevention of exposure to personal protection hazards, specifically respiratory and hearing protection; eye, face and head protection in the construction and general industry, as well as in confined spaces and welding processes; emergency response and domestic preparedness; and pandemic avian flu or influenza issues. Currently, we have two alliances and don't have any active partnership.

On-site Consultation and Off-site Assistance

As of September 30, 2012, the Voluntary Programs Division conducted 165 on-site consultation visits: 82 on safety and 83 on health. These on-site consultation visits breakdown as follows: 147 in the private sector and 18 in the public sector.

In addition, we had provided training and educational services in 15 out of the 165 consultation visits, as follows: 3 informal and 12 formal training sessions for both employers and employees where 18 employer representatives and 276 employees were trained.

Also, the Voluntary Programs Division provides over-the-phone and on-site assistance or orientations to employers and employees on safety and health matters. During this fiscal year the following services were provided as follows:

- 19 office visits requesting assistance or orientation in safety matters
- 28 telephone calls requesting assistance or orientation in safety matters
- 79 telephone calls requesting assistance or orientation in health matters
- 15 office visits requesting assistance or orientation in health matters

SHARP

During FY 2012, two new establishments were approved in the SHARP: Puerto Rico Children's Hospital on July 12, 2012 and Caribbean Water Specialist Corp on August 7, 2012

The participation for a second, third or fourth two-year or three- year term in the SHARP was approved for the following sites: Laboratorio Clínico Cedro Arriba on October 25, 2011; Oficina Dr. Patricio J. Sumaza, DMD on October, 28 2011; Laboratorio Clínico Lares on November 18, 2011; Laboratorio Ortega on December 21, 2011; Clínica Dental Dra Díaz on May 18, 2012; IBG, PSP Orthodontics on May 9, 2012; Laboratorio Clínico Rincón- on June 3,

2012; Smiles of Beauty Dental Group, PSC on September 27, 2012; and Garaje Gil on September 28, 2012.

Door to Door in Construction Industry

During this FY we continued with this initiative. Our goal is to promote safety and health through island wide on-site consultation visits to construction projects. Those general contractors accepting to participate in this initiative should agree to abate all the hazards identified, improve their safety and health program, receive quarterly on-site consultation visits, and post a banner in a conspicuous place in the project, which reads as follows: "PR OSHA is Safety". During this FY, nine construction projects were accepted in this initiative.

Voluntary Protection Programs

During FY 2012, one VPP application was received, two new VPP sites were approved in the Guanín Program, and three sites were re-certified in the Guanín level.

Applications – On December 22, 2011, Torcon, Inc. submitted an application for participation in the VPP (which would cover the facilities of the Mennonite General Hospital in Cayey). They were evaluated to determine its participation on March 12-16, 2012, and it was approved in the Guanín level of the VPP on May 16, 2012.

Approvals – Hamilton Sundstrand in Santa Isabel was evaluated on November 14-22, 2011 to determine its participation in the VPP and a 90-day deferred period was given to obtain certifications for the hygiene consultant personnel and the equipment used to perform the industrial hygiene monitoring. Its participation in the Guanín level of the VPP was approved on March 22, 2012.

Reevaluations

Three sites were evaluated to determine its continued participation in the Guanín level of the VPP. The companies are: Pfizer Pharmaceutical in Guayama on January 23 through February 6, 2012; Veolia SE Technical Solutions in Caguas was evaluated on February 27 through March 1, 2012 and its continued participation was approved on May 11, 2012; and Monsanto Caribe, LLC was evaluated on August 20 through the 31st.

At present, all the 18 sites approved in the VPP are in the Guanín level. The VPP sites are:

- Pfizer Pharmaceuticals – Caguas
- Caribe GE Power Breakers – Vega Baja
- Caribe GE International Relays – Añasco
- Caribe GE International Controls – Vega Alta
- Caribe GE Distribution Components – Arecibo
- Caribe GE International Meters – Humacao
- Monsanto Caribe – Isabela
- Caribe GE International Electric Meters – San Germán
- Positronic Caribe – Ponce
- Caribe GE Manufacturing – Vieques
- GE International of Puerto Rico – Añasco
- Pfizer Pharmaceuticals – Barceloneta

- Pfizer Consumer Healthcare – Guayama
- Veolia ES Technical Solutions, LLC – Gurabo
- Stryker Puerto Rico, Ltd – Arroyo
- Pfizer Global Manufacturing – Vega Baja
- Hamilton Sundstrand – Santa Isabel
- Torcon, Inc. – Cayey

External Training and Education

As of September 30, 2012, one hundred training or conference sessions were provided: 68 were delivered at different workplaces and 32 were addressed to employers, employees and the general public in Humacao, Hato Rey, Ponce, Hatillo, Humacao, Cayey, Aguadilla, Aibonito, Carolina, and Mayaguez. This external training effort was in response to the high demand for this service.

The total participation for the 68 training or conference sessions delivered to different workplaces, including universities and schools was as follows: 627 employer representatives, 2,010 employees, 1,945 students and 4 from the general public.

The total participation for the 32 open training sessions or conferences was as follows: 1,088 employer representatives, 380 employees, 149 students and 101 general public.

Also, PR OSHA commemorated the World Day for Safety and Health at Work on April 28 delivering a one-day conference with the following topic on Safety and Health: Changes in the Hazard Communication Standard (GHS) taught by one consultant as part of our alliance with 3M Company.

Voluntary Programs Division Activities – Planned vs. Actual

The Voluntary Programs Division conducted on-site consultation visits, including those for SHARP and Door to Door recognitions; delivered training sessions and promotion of safety and health in different types of activities; and conducted 6 VPP evaluations for new or participating sites.

For FY 2012, the Voluntary Programs Division projected they would perform 150 on-site consultation visits: 84 on safety and 66 on health. These on-site consultation visits projection breakdown as follows: 131 in the private sector [78 on safety, and 53 on health], and 19 in the public sector [6 on safety and 13 on health].

The Voluntary Programs Division conducted 165 on-site consultation visits, 15 visits more than projected. 147 on private sector [81 on safety, and 66 on health], and 18 in the public sector [1 on safety and 17 on health].

Technical Support Division

Standards and Regulations Adoption

As of September 30, 2012, two standards were recommended for adoption to our Legal Division.

Standards adopted by the Program (Required)

On June 11, 2012 the Revising Standards Referenced in the Acetylene Standard were adopted:

Revising Standards Referenced in the Acetylene Standard
76FR, No. 233 (75782-75786), December 5, 2011
Part: 4 OSH 1910

Revising Standards Referenced in the Acetylene Standard
77 FR, No. 46 (13969-13970), March 8, 2012
Part: 4 OSH 1910

Final Rule - Hazard Communication - Globally Harmonized System of Classification, adopted June 11, 2012.

Hazard Communication, Final Rule
77 FR, No. 58, (17574-17896), March 26, 2012
Part: 4 OSH 1910

Standards adopted by the Program (Not Required)

None

Administrative Regulations

None

Regulations adopted by the Program:

None

OSHA Instructions Adoptions

As of September 30, 2012, PR OSHA adopted the 4 OSHA Instructions received whose adoptions are required. Also, PR OSHA evaluated and adopted 4 OSHA Instructions that did not require adoption.

In addition, 2 Creole Instructions were developed.

Instruction Adoption Required

Question Added to: CPL 02-00-135 - Recordkeeping Policies and Procedures Manual [12/30/2004] 1/12/12; adopted on May 14, 2012.
CPL-03-00-014 - National Emphasis Program - PSM Covered Chemical Facilities 11/29/2011; adopted on March 21, 2012

CPL-02-01-053 Compliance Policy for Manufacture, Storage, Sale, Handling, Use and Display of Pyrotechnics 10/27/2011; adopted on March 15, 2012

CPL 03-00-016 National Emphasis Program – Nursing and Residential Care Facilities (NAICS623110, 623210 and 623311), adopted July 5, 2012

Instruction Adoption Not Required

CPL 02-01-052 - Enforcement for Investigating Workplace Violence Incidents 09/08/11; adopted on January 17, 2012

CPL 02-00-151 - 29 CFR Part 1910, Subpart T – Commercial Diving Operations 06/13/2011; adopted on February 12, 2012

CPL-03-00-013 - National Metal Industries 05/19/2011; adopted on February 21, 2012

CPL 02-00-153 - Communicating OSHA Fatality Inspection Procedures to a Victim's Family, adopted on August 28, 2012.

Creole PR OSHA Instructions:

PR OSHA Notice 12-002 (January 27, 2012)
Two Year Extension to LEP - Public Sewage and Water Treatment Plants, (CPL 2-0.0802)

PR OSHA Notice 12-003 (January 27, 2012)
One Year Extension to LEP - Warehousing and Storage Industries and Related, (CPL 2-0.0701A)

Variances

None

Standard Supplement

None

Standards Translated and Filed with the Department of State:

Actualizando las Normas de OSHA Basado en las Normas de Consenso Nacional; Equipo de Protección Personal (Updating OSHA Standards based on National Consensus Standards; Personal Protective Equipment) 74 FR No. 173, Sept. 9, 2009, 4 OSH 1910, 12 OSH 1915-18, sent to the Legal Division, and on February 28, 2012 was filed with the Department of State.

Revisando Normas Referenciadas en la Norma de Acetileno; Regla Final (Revising Standards Referenced in the Acetylene Standards; Final Rule) 74 FR No. 216,

November 9, 2009, 4 OSH 1910, sent to the Legal Division, and on February 28, 2012 was filed with the Department of State.

Revisión de los Requisitos de Notificación en las Disposiciones de Determinación de Exposición de las Normas de Cromo Hexavalente (Revising the Notification Requirements in the Exposure Determination Provisions of the Hexavalent Chromium Standards) 75 FR No. 51, March 17, 2010, 4 OSH 1910, 10 OSH 1926, 12 OSH 1915-18, sent to the Legal Division, and on February 28, 2012 was filed with the Department of State.

Normas de Seguridad para la Construcción en Acero (Safety Standards for Steel Erection) 75 FR No. 94, May 17, 2010, 10 OSH 1926, sent to the Legal Division, and on February 28, 2012 was filed with the Department of State.

Operaciones Portuarias y Terminales Marítimos; Leventamiento Verticales Dobles; Regla Final, (Longshoring and Maritime Terminals; Vertical Tandem Lifts; Final Rule), 73 FR No. 238, December 10, 2008 (75246-775290), 12 OSH 1915-18, sent to the Legal Division, and on March 1, 2012 was filed with the Department of State.

Revisando las Normas Referenciadas en la Normas de Acetileno; Regla Final (Revising Standards Referenced in the Acetylene Standard) 74 FR No. 153, August 11, 2009 (40441-40447), 4 OSH 1910, sent to the Legal Division, and on March 1, 2012 was filed with the Department of State.

Proyecto de Mejoras a Normas, Fase III (Standards Improvement Project-Phase III), 76 FR No. 110, June 8, 2011, 4 OSH 1910, 10 OSH 1926, 11 OSH 1928, 12 OSH 1915-18, sent to the Legal Division, and on May 1, 2012 was filed with the Department of State.

Exposición Ocupacional a Cromo Hexavalente, (Occupational Exposure to Hexavalent Chromium), 71 FR No. 39, February 28, 2006, 4 OSH 1910, 10 OSH 1926, 12 OSH 1915-18, sent to the Legal Division, and on June 6, 2012 was filed with the Department of State.

Training and Education:

Eleventh Occupational Safety and Health Conference, December 12, 13 and 14, 2011, at the Sheraton Puerto Rico Hotel & Casino in San Juan.

Review Procedures - FY 2012 (October 1, 2011 - September 30, 2012)

The Legal Division worked on two hundred eighty nine (289) contested cases, from a total of 289 cases that were received during this period. Two hundred twelve (212) cases were closed as Hearing Examiner Resolutions. Hearings were held as follows: one hundred fifty nine (159) stipulated agreement hearings and fifty (50) hearings on merit. Five (5) discrimination cases were received; no case was closed and one case is pending in court.

Penalty Collection	
Outstanding cases in September 2012	145
Cases received for collection until September 30, 2012	205
Cases collected from October 2010 through September 2012	58
Penalties Collected	\$80,198
Uncollectible Cases	67
Uncollectible Penalties	\$223,542
Outstanding Cases, includes public debt	511
Outstanding Penalty Amount, includes public debt	\$4,263,435

Note: The figures in the table include uncontested cases referred for direct collection of payment, and Uncontested cases with adjudicated penalty, referred for collection of penalty payment.

Variances

No variance was received.

State OSHA Annual Report: State Results Summary Chart

Strategic Goal: To Improve workplace safety and health for all workers, as evidenced by fewer hazards, reduced exposures, and fewer injuries, illnesses, and fatalities.

Performance Goal: To reduce one of the most prevalent injuries/illnesses by focusing on those industries and occupations that cause the most injuries/illnesses and pose the greatest risk to workers in Handling and Working with Blood in the Emergency Room Industries (NAICS 621493 and 622110).
1.1.1A To establish baseline and performance measure to assess progress towards achievement of the 5 year performance goal.

Performance Indicator Type	Indicator	Results	Comments
Activity Measures	Indicator 1 - Number of inspections under LEP to be conducted in FY 2012	32 out of 192 establishments scheduled for inspection	192 establishments scheduled for inspection
	Indicator 2 - Number of inspections conducted	32 out of 32 inspections conducted	160 establishments scheduled for inspection next FY 2013
	Indicator 3 - Number of related violations related to Handling and Working with Blood in the Emergency Room Industries	88 violations related to Handling and Working with Blood in the Emergency Room Industries were issued 63 serious violations 25 other violations	
	Indicator 4 - Number of training sessions conducted	Three open training sessions on Safety and Health in Handling and Working with Blood in the Emergency Room A 3-hour training session on 04/02/2012 in Hato Rey A 3-hour training session on 04/19/2012 in Aguadilla A 3-hour training session on 09/26/2012 in Humacao Two formal training session were delivered in two of the onsite consultation visits	Participants: 31 employer representatives, 10 employees, 16 students and 7 from general public 44 employer representatives, 6 employees, 9 students and 3 from general public 14 employer representatives and 2 employees Participants: 2 employer representatives and 64 employees
	Indicator 5 - Number of on-site visits	The Voluntary Programs Division conducted five (5) onsite consultation visits in the General Medical Services Industries. 1,299 employees- covered	43 hazards were identified and notified. One visit is in progress.
	Indicator 6 - Number of offsite assistance	No offsite assistance was requested.	
	Indicator 7 - Number of materials disseminated	Two hundred eighteen informational materials (booklets: Safety and Health in Hospital, Domestic Violence at the Workplace, Know us, Check List for Industries, Guidelines for Safety and Health Programs and Worker Involvement, Job Hazard Analysis and Voluntary Protection Programs Division) were distributed at the training sessions.	One hundred twenty seven booklets of Safety and Health in Hospital were requested by visitors: 56 employer representatives, 56 employees and 15 general public.
Intermediate Outcome Measures	Indicator 1 - Number of programmed inspections resulting in the identification of targeted hazards	22 establishments were cited with a total of 88 violations classified as follows: 63 serious violations and 25 "other" violations.	
	Indicator 2 - Number of injuries / illnesses related to the Emergency Room Industries	565	OSHA 300 - 2011
	Indicator 3 - % of injuries / illnesses per inspection per year	TRC Rate (OSHA 300) - 2.89 TRC Rate (OSHA 300) - 9.53	31 cases reported in the OSHA 300 NAICS 621493 534 cases reported in the OSHA 300 NAICS 622110
Primary Outcome Measures	Baseline 2012		
	Indicator 1-TRC Rate (OSHA 300)- 2.89 Indicator 2- BLS -2011- TRC Rate- 3.4 Indicator 3- BLS-2011- DART Rate -2.0	TRC Rate NAICS 621493 (OSHA 300) - 2.89 BLS TRC Rate - 3.4 BLS DART Rate -2.0	TRC Rate (OSHA 300) -2.89 BLS -2011- TRC Rate - 3.4 BLS-2011- DART Rate - 2.0
	Indicator 1-TRC Rate (OSHA 300)- 9.53 Indicator 2- BLS -2011- TRC Rate- 8.8 Indicator 3- BLS-2011- DART Rate -4.3	TRC Rate NAICS 622110 (OSHA 300) - 9.53 BLS TRC Rate - 8.8 BLS DART Rate -4.3	TRC Rate (OSHA 300) -9.53 BLS -2011- TRC Rate - 8.8 BLS-2011- DART Rate - 4.3

State OSHA Annual Report: State Results Summary Chart

Strategic Goal: To improve workplace safety and health for all workers, as evidenced by fewer hazards, reduced exposures, and fewer injuries, illnesses, and fatalities.

Performance Goal: 1.1.1B To reduce one of the most prevalent injuries/illnesses by focusing on those industries and occupations that causes the most injuries/ illnesses and pose the greatest risk to workers in the Fast Food Industries (NAICS 722210, 722211 and 722212).

To establish baseline and performance measure to assess progress towards achievement of the 5 year performance goal.

Performance Indicator Type	Indicator	Results	Comments
Activity Measures	Indicator 1 - Number of inspections under LEP to be conducted in FY 2012	257 out of 1,294 establishments scheduled for inspection	1,294 establishments scheduled for inspection
	Indicator 2 - Number of inspections conducted	240 out of 257 inspections conducted	1,037 establishments scheduled for inspection in FY 2013 17 Attempts
	Indicator 3 - Number of related violations to the Fast Food Industries	1,006 violations related to the Fast Food Industries. 291 serious violations 442 other violations Not related with the LEP 9 serious violations 263 other violations 1 repeated	1,006 total violations related to the Fast Food Industries 291 serious violations 442 other violations Not related with the LEP 9 serious violations 263 other violations 1 repeated
	Indicator 4 - Number of Trainings conducted	Four open training sessions on Safety and Health Fast Food Industry A 3-hour training session on 04/04/2011 in Hato Rey A 3-hour training session on 04/13/2012 in Cayey A 3-hour training session on 04/23/2012 in Ponce A 3-hour training session on 09/17/2012 in Mayaguez One formal training sessions and one informal were delivered in Two of the twenty consultation visits	Participants: 62 employer representatives, 16 employees, 2 students and 6 from general public 12 employer representatives, 4 employees and 2 students 12 employer representatives, 2 employees, 1 student and 1 from general public 14 employer representatives and 9 employees 3 employer representative and 7 employees
	Indicator 5 - Number of on-site visits resulting in the identification of targeted hazards	Twenty employers from the Fast Food Industry requested an onsite consultation visit to the Voluntary Programs Division	128 hazards were identified and notified. Two visits are in progress 169 employees- covered
	Indicator 6- Number of offsite assistance	No offsite assistance was requested.	
	Indicator 7- Number of materials disseminated	142 informational materials (booklets: Domestic Violence at the Workplace, Safety and Health for Restaurant Workers, Guidelines for Safety and Health Programs and Worker Involvement, Job Hazard Analysis, Personal Protective Equipment, Know us, Check List for Industries, and Voluntary Protection Programs Division) were distributed at the training sessions.	277 booklets of Safety and Health in the Fast Food Industries were requested by visitors: 197 employer representative and 80 employees.
Intermediate Outcome Measures	Indicator 1 - Number of programmed inspections resulting in the identification of targeted hazards	1,006 violations related to the Fast Food Industries. 300 serious violations 705 other violations ,1 repeated	148 establishments were cited with 1,006 violations
	Indicator 2 - Number of injuries / illnesses related to the Fast Food Industries	286	OSHA 300 - 2011
	Indicator 3 - % of injuries / illnesses per inspection per year	TRC Rate (OSHA 300) -2.51	286 cases were reported in the OSHA 300
Primary Outcome Measures	Baseline 2012		
	Indicator 1-TRC Rate (OSHA 300) -2.51 Indicator 2- BLS - TRC Rate -7.0 Indicator 3 - BLS- DART Rate- 5.2	TRC Rate (OSHA 300) - 2.51 BLS TRC Rate - 7.0 BLS DART Rate - 5.2	TRC Rate (OSHA 300) – 2.51 BLS -2011- TRC Rate - 7.0 BLS-2011- DART Rate - 5.2

State OSHA Annual Report: State Results Summary Chart

Strategic Goal: To improve workplace safety and health for all workers, as evidenced by fewer hazards, reduced exposures, and fewer injuries, illnesses, and fatalities.

Performance Goal: To reduce one of the most prevalent injuries/illnesses by focusing on those industries and occupations that cause the most injuries/ illnesses and pose the greatest risk to workers in the Emergency, Disaster Preparedness and Management Offices (NAICS 922120, 922160 and 922190).
1.1.1C To establish baseline and performance measure to assess progress towards achievement of the 5 year performance goal.

Performance Indicator Type	Indicator	Results	Comments
Activity Measures	Indicator 1 - Number of inspections under LEP to be conducted in FY 2012	57 out of 237 establishments scheduled for inspection	237 establishments scheduled for inspection
	Indicator 2 - Number of inspections conducted	57 out of 57 inspections conducted	180 establishments scheduled for inspection in FY 2013
	Indicator 3 – Number of related violations to Emergency, Disaster Preparedness and Management Offices	237 violations related to Emergency, Disaster Preparedness and Management Offices were issued 113 serious violations 124 "other" violations	237 total violations in the Emergency, Disaster Preparedness and Management Offices.
	Indicator 4 - Number of Trainings conducted	Two open training sessions on Safety and Health in the Emergency disaster Preparedness and Management Offices A 3-hour training session on 04/25/12 in Aguadilla A 3-hour training session on 09/12/11 in Humacao	Participants: 32 employer representatives, 19 employees, 9 students and 2 from general public 48 employer representatives, 28 employees, 4 students and 3 from general public
	Indicator 5 - Number of on-site visits resulting in the identification of targeted hazards	No on site-consultation visits were requested	
	Indicator 6 - Number of offsite assistance provided	No offsite assistance was requested	
	Indicator 7- Number of materials disseminated	One hundred forty five (145) informational materials (booklets: Personal Protective Equipment, Domestic Violence at the Workplace, Know us, Voluntary Protection Program Division, Regulation 1910.38- Employee Emergency plans and Fire Prevention Plan, How to Prepare for Emergency in the workplace, Emergency exit route, Plans and Emergency Response in the workplace and Check List for Industries) were distributed at the training sessions.	Sixty seven (67) booklets of Safety and Health in the Emergency, Disaster Preparedness and Management Offices were requested by visitors: 54 employer representatives and 13 employees.
Intermediate Outcome Measures	Indicator 1 – Number of programmed inspections resulting in the identification of targeted hazards	42 establishments were cited with a total of 237 violations classified as follows: 113 serious violations and 124 "other" violations.	
	Indicator 2 - Number of injuries / illnesses related to Emergency, Disaster Preparedness and Management Offices identified	311	OSHA 300 -2011
	Indicator 3 - % of injuries / illnesses per inspection per year	TRC Rate (OSHA 300) - 8.85	311 cases reported in the OSHA 300 - 2011
Primary Outcome Measures	Baseline 2012		
	Indicator 1-TRC Rate (OSHA 300)- 8.85 Indicator 2- TRC Rate - 19.3 Indicator 3- DART Rate- 15.4	TRC Rate (OSHA 300) - 8.85 BLS TRC Rate - 19.3 BLS DART Rate - 15.4	TRC Rate (OSHA 300) -8.85 BLS -2011- TRC Rate - 19.3 BLS-2011- DART Rate - 15.4

State OSHA Annual Report: State Results Summary Chart

Strategic Goal: To improve workplace safety and health for all workers, as evidenced by fewer hazards, reduced exposures, and fewer injuries, illnesses, and fatalities.

Performance Goal: To reduce one of the most prevalent injuries/illnesses by focusing on those industries and occupations that cause the most injuries/ illnesses and pose the greatest risk to workers in the Public Sector Industries.
1.1.1D Achieve 1% reduction from baseline measure to assess progress towards achievement of the 5-year performance goals for a cumulative total of 7%.

Performance Indicator Type	Indicator	Results	Comments
Activity Measures	Indicator 1- Number of inspections under the LEP identified to be conducted in FY2012	9 out of 89 establishments scheduled for inspection	89 establishments scheduled for inspection
	Indicator 2 - Number of inspections conducted in FY2012	9 out of 89 inspections conducted	80 establishments in the Public Sector for 2013
	Indicator 3 - Number of related violations to Water Treatment Plants	73 violations related to the Water Treatment Plants Industry were issued: 57 serious violations 16 "other" violations	76 total violations in the Water Treatment Plants Industry 57 serious violations 16 "other" violations 3 "other" violations not related
	Indicator 4 - Number of training sessions for employers and employees delivered	One open training session on Safety and Health in the Public Sewage and Water Treatment Plant. A 3-hour training session on 04/3/102 in Hato Rey One open training session on Recordkeeping Requirements and on how to fill the Form OSHO 300 A 3-hour training session on 09/10/12 in Hato Rey	Participants: 14 employer representatives, 23 employees, 14 students and 9 from general public 42 employer representatives and 21 employees, 1 students and 5 from general public
	Indicator 5- Number of on-site visits resulting in the identification of targeted hazards.	No consultation was requested from the Public Sewage and Water Treatment Plant	
	Indicator 6- Number of offsite assistance provided	No offsite assistance was requested.	
	Indicator 7- Number of educational materials disseminated	No booklet on Public Sewage and Water Treatment Plants was requested by visitors. Sixty (60) informational materials (booklets: Domestic Violence at the Workplace, Know us and Guidelines for Safety and Health Programs and Worker Involvement, Personal Protective Equipment) were distributed at the training sessions on Safety and Health in the Public Sewage and Water Treatment.	
Intermediate Outcome Measures	Indicator 1 – Number of programmed inspections resulting in the identification of targeted hazards	Seven establishments were cited with a total of 76 violations classified as follows: 57 serious violations and 16 "other" violations, and 3 "other" violations not related	Seven employers received serious violations and other violations.
	Indicator 2 - Number of injuries / illnesses related to the Water Treatment Plant Industry identified	0	OSHA 300 - 2011
	Indicator 3 - % of injuries / illnesses per inspection per year	TRC Rate (OSHA 300) - 0	no case was reported in the OSHA 300
Primary Outcome Measures	Baseline 2008 Indicator 1-TRC Rate(OSHA 300) - 16.8 Indicator 2- BLS TRC Rate - 11.5 Indicator 3 - BLS DART Rate - 9.8	TRC Rate (OSHA 300) - decrease - 16.8 BLS TRC Rate - ω BLS DART- ω ω PR OSHA rates specific to this Industry were not yet available at the time of drafting the document. PR OSHA data is too small to be displayed.	TRC Rate (OSHA 300) - 0 BLS -2011- ω BLS-2011- ω

State OSHA Annual Report: State Results Summary Chart

Strategic Goal: To improve workplace safety and health for all workers, as evidenced by fewer hazards, reduced exposures, and fewer injuries, illnesses, and fatalities.

Performance Goal: To decrease the fatality rate in the construction industry by an additional 5% from baseline by focusing on the four leading causes of fatalities: (falls, struck-by, crushed-by, electrocutions and electrical injuries).

1.1.2

To establish baseline measure and performance measure to assess the strategic goal.

Performance Indicator Type	Indicator	Results	Comments
Activity Measures	Indicator 1 - Number of fatalities inspected	13 fatalities	5 fatalities were related to the four leading causes.
	Indicator 2 - Number of fatalities directly related to the four leading causes of fatalities	5 fatalities directly related to the four leading causes	4 falls; 0 struck-by; 1 crushed – by; and no electrocutions
	Indicator 3 - Number of citations issued	6 out of 6	6 out of 6 citations were related to the four leading causes
	Indicator 4 - Number of on-site consultation visits	57 on-site consultation visits in construction workplaces Two formal training sessions were delivered in 2 of the 57 onsite consultation visits.	85 hazards from 137 identified and notified were related with the 4 leading causes of fatalities 6 employer representatives and 102 employees were trained
	Indicator 5 - Number of training	Four open training sessions were delivered: 04/03/12 Safety and Health for Contractors – Hato Rey– 3 hours 04/11/12 Safety and Health in the Construction Industry- Cayey– 3 hours 04/26/12 Electrical Safety in the Construction Industry – Aguadilla – 3 hours 09/11/1 Crane Requirements in the Construction Industry – Humacao – 3 hours	Participants: 31 employers and 8 employees 21 employers, 35 employees, 17 students and 2 from general public 25 employers, 14 employees, 2 students and 15 from general public 15 employers, 8 employees and 2 from general public
	Indicator 6 - Number of materials developed related to the four leading causes of fatalities	Six hundred fifty nine (659) informational materials (booklets: Domestic Violence at the Workplace, Personal Protective Equipment, Know us, Excavation, Fall Protection, Guidelines for Safety and Health Programs and Worker Involvement, Cranes, Welding and Cutting and Electrical Safety in Construction) were distributed at the training sessions.	One thousand seven hundred and eighty two (1,782) booklets on Construction were requested by visitors: 1212 employer representatives, 561 employees and 9 students.
Intermediate Outcome Measures	Indicator 1 - Percent of fatalities in the construction industry related to leading causes of fatalities in the current year	100% (5 out of 5 fatalities in the construction industry were related to the four leading causes.	Fatality/Catastrophe Tracking Report
	Indicator 2 - Percent of citations with hazards on the four leading causes	100% of citations with hazards related to the four leading causes of the 5 fatality investigations	6 out of 6 citations issued related to the 4 leading causes.
Primary Outcome Measures	Indicator 1- Establish baseline Baseline 2012- 1.04	1.04 fatalities per 10,000 employees	5 fatalities in construction workforce of 48,000 (2012) 1.04

State OSHA Annual Report: State Results Summary Chart

Strategic Goal: To change workplace culture to increase employer and worker awareness of, commitment to, and involvement in safety and health.

Performance Goal: To achieve that sixty five percent (65%) of employers in general industry who are targeted for an inspection have either implemented an effective safety and health program or significantly improved their existing program.

2.1.1A To achieve that 10% of targeted employers in general industry have implemented an effective safety and health program or improved their existing program.

Performance Indicator Type	Indicator	Results	Comments
Activity Measures	Indicator 1 - Number of inspections in general industries where employers have either implemented an effective safety and health programs or improvement of existing programs.	1061 inspections in general industry 634 employers implemented or improved their safety and health program as result of the inspections	634 out of 1061 inspections in general industry
	Indicator 2 - Number of training sessions on safety and health programs conducted	Three open training sessions on how to develop or improve an effective Safety and Health Program and worker involvement in safety and health matters A 3-hour training session on 04/04/12 in Hato Rey A 3-hour training session on 04/30/12 in Aguadilla A 3-hour training session on 09/10/11 in Hato Rey	Participants: 75 employers, 77employees, 15 students and 3 from general public 60 employees 44 employers, 23employees, 2 students and 5 from general public
	Indicator 3 - Number of informational materials disseminated	Nine hundred fifty eight (958) booklets of Safety and Health Programs were requested by visitors: 605 employer representatives, 319 employees and 34 students. Two hundred sixty one (261) informational materials (booklets: Domestic Violence at the Workplace, Know us, Check List for Industries, Guideline for Safety and Health Programs and Workers Involvement) were distributed at the training sessions.	
Intermediate Outcome Measures	Indicator 1 - Number of training sessions on safety and health program evaluation conducted	Three open training sessions on how to develop or improve an effective Safety and Health Program and worker involvement in safety and health matters A 3-hour training session on 04/04/12 in Hato Rey A 3-hour training session on 04/30/12 in Aguadilla A 3-hour training session on 09/10/11 in Hato Rey	Participants: 75 employers, 77employees ,15 students and 3 from general public 60 employees 44 employers, 23employees, 2 students and 5 from general public
	Indicator 2 - Number of employers in general industry that have implemented or improved their existing program.	634	
	Indicator 3 - Number of employers in general industry targeted	634	634 out of 1061 of the total inspections carried out by BI.
Primary Outcome Measures	Indicator 1- Percent of targeted employers in general industry that have implemented or improved their existing program. Baseline- FY 2011 -75 %	60%	634 out of 1061 inspections in general industry.

State OSHA Annual Report: State Results Summary Chart

Strategic Goal:	To change workplace culture in order to increase employer and worker awareness of, commitment to, and involvement in safety and health.
Performance Goal: 2.1.1 B	One hundred percent (100%) of employers in general industries who request an on-site visit have either implemented an effective safety and health program or significantly improved their existing program. To achieve that 50% of targeted employers in general industry have implemented an effective safety and health program or improved their existing program.

Performance Indicator Type	Indicator	Results	Comments
Activity Measures	Indicator 1 - Number of on-site visits in general industry where employers developed or improved their safety and health programs	108 employers in general industry impacted by onsite consultation services 95 employers implemented or improved their safety and health program as result of the on site consultation visits	95 out of 108 visits
	Indicator 2 - Number of training in safety and health programs conducted	Three open training sessions on how to develop or improve an effective Safety and Health Program and worker involvement in safety and health matters A 3-hour training session on 04/04/12 in Hato Rey A 3-hour training session on 04/30/12 in Aguadilla A 3-hour training session on 09/10/11 in Hato Rey	Participants: 75 employers, 77employees, 15 students and 3 from general public 60 employees 44 employers, 23employees, 2 students and 5 from general public
	Indicator 3 - Number of informational materials disseminated	Two hundred sixty one (261) informational materials (booklets: Domestic Violence at the Workplace, Know us, Check List for Industries, Guideline for Safety and Health Programs and Workers Involvement) were distributed at the training sessions.	Nine hundred fifty eight (958) booklets of Safety and Health Programs were requested by visitors: 605 employer representatives, 319 employees and 34 students.
Intermediate Outcome Measures	Indicator 1 - Number of training sessions on safety and health program evaluation conducted	Three open training sessions on how to develop or improve an effective Safety and Health Program and worker involvement in safety and health matters A 3-hour training session on 04/04/12 in Hato Rey A 3-hour training session on 04/30/12 in Aguadilla A 3-hour training session on 09/10/11 in Hatp Rey	Participants: 75 employers, 77employees, 15 students and 3 from general public 60 employees 44 employers, 23employees, 2 students and 5 from general public
	Indicator 2 - Number of VPP sites	One VPP application was received: 2 new VPP site were approved in the Guanín Program; and 1 site was re-certified in the Guanín level. New VPP Site: Re-certified VPP Sites: Evaluations: (PR OSHA has sixteen (18) VPP sites approved.)	Torcon, Inc. Hamilton Sundstrand in Santa Isabel Veolia SE Technical Solutions- May 11, 2012 Pfizer Pharmaceutical Guayama Monsanto Caribe, LLC
	Indicator 3 - Number of employers in GI that developed or improved their safety and health program	95 employers	
	Indicator 4 - Number of on-site visits	108 on-site consultation visits	
Primary Outcome Measures	Baseline 2011- 90%	88%	
	Indicator 1- Percent of targeted employers of on-site visits in general industry that have implemented or improved their existing program.		95 out of 108 employers of on-site visits implemented or improved their S&H programs

State OSHA Annual Report: State Results Summary Chart

Strategic Goal: To change workplace culture in order to increase employer and worker awareness of, commitment to, and involvement in safety and health.

Performance Goal: To develop and provide training to employers and workers in the skills necessary for effective worker involvement in safety and health matters to 100% of employers who received inspections in Handling and Working with Blood in the Emergency Room; Fast Food Industries; in the Emergency, Disaster Preparedness and Management Offices; and in the Public Sewage and Water Treatment Plants.
2.2.2A To establish baseline and performance measure to assess progress towards achievement of the 5 year performance goal in Handling and Working with Blood in the Emergency Room.

Performance Indicator Type	Indicator	Results	Comments
Activity Measures	Indicator 1 -- Number of training skills provided by CSHO's to employers and workers in targeted industries	32	32 sessions out of 32 inspections conducted
	Indicator 2 - Number of training skills provided to employers and workers in targeted industries	Three open training sessions on how to develop or improve an effective Safety and Health Program and worker involvement in safety and health matters A 3-hour training session on 04/04/12 in Hato Rey A 3-hour training session on 04/30/12 in Aguadilla A 3-hour training session on 09/10/11 in Hatp Rey	Participants: 75 employers, 77employees ,15 students and 3 from general public 60 employees 44 employers, 23employees, 2 students and 5 from general public
	Indicator 3 - Number of informational material developed and disseminated	Five hundred sixty four (564) booklets on Effective Worker Involvement in Safety and Health matters were requested by visitors: 336 employer representatives, 197 employees and 31 students. Two hundred sixty one (261) informational materials (booklets: Domestic Violence at the Workplace, Know us, Check List for Industries, Guideline for Safety and Health Programs and Workers Involvement) were distributed in training sessions.	
Intermediate Outcome Measures	Indicator 1 - Number of employers and workers in targeted industries trained	32	
	Indicator 2 - Number of targeted industry establishments that incorporate worker involvement into safety and health matters	32	32 out of 32 inspections conducted for 100% in establishments that incorporate worker involvement in safety and health matters
Primary Outcome Measures	Indicator 1 - Percent of Handling and Working with Blood in the Emergency Room industries where employers and workers received training on the skills necessary for workers involvement in safety and health matters Baseline 2012- 100%	100%	32 training sessions provided in the 32 inspections conducted

State OSHA Annual Report: State Results Summary Chart

Strategic Goal: To change workplace culture in order to increase employer and worker awareness of, commitment to, and involvement in safety and health.

Performance Goal: 2.2.2B To develop and provide training to employers and workers in the skills necessary for effective worker involvement in safety and health matters to 100% of employers who received inspections in Handling and Working with Blood in the Emergency Room; Fast Food Industries; in the Emergency, Disaster Preparedness and Management Offices; and in the Public Sewage and Water Treatment Plants

To establish baseline and performance measure to assess progress towards achievement of the 5 year performance goal in Fast Food Industries.

Performance Indicator Type	Indicator	Results	Comments
Activity Measures	Indicator 1 - Number of training skills provided by CSHO's to employers and workers in targeted industries	240	240 training sessions in 240 inspections conducted
	Indicator 2 - Number of training skills provided to employers and workers in targeted industries	<p>Three open training sessions on how to develop or improve an effective Safety and Health Program and worker involvement in safety and health matters</p> <p>A 3-hour training session on 04/04/12 in Hato Rey</p> <p>A 3-hour training session on 04/30/12 in Aguadilla</p> <p>A 3-hour training session on 09/10/11 in Hato Rey</p>	<p>Participants:</p> <p>75 employers, 77employees, 15 students and 3 from general public</p> <p>60 employees</p> <p>44 employers, 23employees, 2 students and 5 from general public</p>
	Indicator 3 - Number of informational materials developed and disseminated	<p>Five hundred sixty four (564) booklets on Effective Worker Involvement in Safety and Health matters were requested by visitors: 336 employer representatives, 197 employees and 31 students.</p> <p>Two hundred sixty one (261) informational materials (booklets: Domestic Violence at the Workplace, Know us, Check List for Industries, Guideline for Safety and Health Programs and Workers Involvement) were distributed in training sessions.</p>	
Intermediate Outcome Measures	Indicator 1 - Number of employers and workers in targeted industries trained	240	
	Indicator 2 - Number of targeted industry establishments that incorporate worker involvement in safety and health matters	240	240 establishments that incorporate worker involvement in safety and health matters in the 240 inspections conducted for a 100%
Primary Outcome Measures	<p>Indicator 1 - Percent of Fast Food Industries where employers and workers received training on the skills necessary for workers involvement in safety and health matters.</p> <p>Baseline 2012- 100%</p>	100%	240 training sessions provided in the 240 inspections conducted

State OSHA Annual Report: State Results Summary Chart

Strategic Goal: To change workplace culture in order to increase employer and worker awareness of, commitment to, and involvement in safety and health.

Performance Goal: To develop and provide training to employers and workers on the skills necessary for effective worker involvement in safety and health matters to 100% of employers who received inspections in Handling and Working with Blood in the Emergency Room; Fast Food Industries; in the Emergency, Disaster Preparedness and Management Offices; and in the Public Sewage and Water Treatment Plants.
2.2.2C To establish baseline and performance measure to assess progress towards achievement of the 5 year performance goal in the Emergency, Disaster Preparedness and Management Offices.

Performance Indicator Type	Indicator	Results	Comments
Activity Measures	Indicator 1 - Number of training skills provided by CSHO's to employers and workers in targeted industries	57	57 training sessions in the 57 inspections conducted
	Indicator 2 - Number of trainings skills provided to employers and workers in targeted industries	<p>Three open training sessions on how to develop or improve an effective Safety and Health Program and worker involvement in safety and health matters</p> <p>A 3-hour training session on 04/04/12 in Hato Rey</p> <p>A 3-hour training session on 04/30/12 in Aguadilla</p> <p>A 3-hour training session on 09/10/11 in Hato Rey</p>	<p>Participants:</p> <p>75 employers, 77 employees, 15 students and 3 from general public</p> <p>60 employees</p> <p>44 employers, 23 employees, 2 students and 5 from general public</p>
	Indicator 3 - Number of informational materials developed and disseminated	<p>Five hundred sixty four (564) booklets on Effective Worker Involvement in Safety and Health matters were requested by visitors: 336 employer representatives, 197 employees and 31 students.</p> <p>Two hundred sixty one (261) informational materials (booklets: Domestic Violence at the Workplace, Know us, Check List for Industries, Guideline for Safety and Health Programs and Workers Involvement) were distributed in training sessions.</p>	
Intermediate Outcome Measures	Indicator 1 - Number of employers and workers in targeted industries trained	57	57 training sessions in the 57 inspections conducted
	Indicator 2 - Number of targeted industry establishments that incorporate worker involvement in safety and health matters	57	57 establishments that incorporate worker involvement in safety and health matters
Primary Outcome Measures	<p>Indicator 1 – Percent of Emergency, Disaster Preparedness and Management Offices where employers and workers received training on the skills necessary for workers involvement in safety and health matters.</p> <p>Baseline 2012 - 100 %</p>	100%	57 training sessions provided in the 57 inspections conducted

State OSHA Annual Report: State Results Summary Chart

Strategic Goal: To change workplace culture in order to increase employer and worker awareness of, commitment to, and involvement in safety and health.

Performance Goal: 2.2.2D To develop and provide training to employers and workers on the skills necessary for effective worker involvement in safety and health matters to 100% of employers who received inspections in Handling and Working with Blood in the Emergency Room; Fast Food Industries; in the Emergency, Disaster Preparedness and Management Offices; and in the Public Sewage and Water Treatment Plants.
An additional 15% of employers that received inspections in the Public Sewage and Water Treatment Plants Industry, with training to employers and workers on the skills necessary for effective worker involvement in the safety and health matters.

Performance Indicator Type	Indicator	Results	Comments
Activity Measures	Indicator 1 - Number of training skills provided by CSHO's to employers and workers in targeted industries	9	9 training sessions in the 9 inspections conducted
	Indicator 2 - Number of trainings skills provided to employers and workers in targeted industries	<p>Three open training sessions on how to develop or improve an effective Safety and Health Program and worker involvement in safety and health matters</p> <p>A 3-hour training session on 04/04/12 in Hato Rey</p> <p>A 3-hour training session on 04/30/12 in Aguadilla</p> <p>A 3-hour training session on 09/10/11 in Hatp Rey</p>	<p>Participants:</p> <p>75 employers, 77 employees, 15 students and 3 from general public</p> <p>60 employees</p> <p>44 employers, 23 employees, 2 students and 5 from general public</p>
	Indicator 3 - Number of informational materials developed and disseminated	<p>Five hundred sixty four (564) booklets on Effective Worker Involvement in Safety and Health matters were requested by visitors: 336 employer representatives, 197 employees and 31 students.</p> <p>Two hundred sixty one (261) informational materials (booklets: Domestic Violence at the Workplace, Know us, Check List for Industries, Guideline for Safety and Health Programs and Workers Involvement) were distributed in training sessions.</p>	
Intermediate Outcome Measures	Indicator 1 - Number of employers and workers in targeted industries trained	9	9 out of 9 employers and workers in targeted industries trained
	Indicator 2 - Number of targeted industry establishments that incorporate worker involvement in safety and health matters	9	9 out of 9 establishments incorporated worker involvement in safety and health matters
Primary Outcome Measures	<p>Indicator 1 - Percent of Water Treatment Plant Industry where employers and workers received training on the skills necessary for workers involvement in safety and health matters.</p> <p>Baseline 2008- 75%</p>	100%	9 training sessions provided in the 9 inspections conducted

State OSHA Annual Report: State Results Summary Chart

Strategic Goal: To change workplace culture in order to increase employer and worker awareness of, commitment to, and involvement in safety and health.

Performance Goal: To develop and disseminate occupational safety and health training and reference materials to 100% of small business employers and workers identified in the targeted industry, via innovative approaches, such as outreach, training, seminars and relationship-building with Trade and Business Associations.
2.3.1 To develop and disseminate occupational safety and health training and reference materials to 100% of small business employers identified in the Nursing Homes Industry: NAICS 623310, 623311 and 623312 via innovative approaches, such as outreach, training, seminars and relationship-building with Trade and Business Associations.

Performance Indicator Type	Indicator	Results	Comments
Activity Measures	Indicator 1 - Number of informational materials developed	One booklet was developed: Safety and Health Guidelines for Nursing Homes, NAICS 623310, 623311, 623312	It was distributed to training participants.
	Indicator 2 - Number of material disseminated to targeted industry	One hundred sixty (160) informational materials (booklets: Domestic Violence at the Workplace, Know us, Guideline for Safety and Health Programs, Job Hazard Analysis, Voluntary Protection Programs Division and Safety and Health in the Nursing Home) were distributed at the training sessions.	Three hundred eighteen (318) booklets were requested by visitors: 238 employer representatives and 80 employees.
	Indicator 3 - Number of training	Five open training sessions on Safety and Health in the Nursing Homes industry, NAICS 623310,623311 and 623312, were delivered: A 3-hour training session on 04/02 /12in Hato Rey A 3-hour training session on 04/09/12 in Cayey A 3-hour training session on 04/12/12 in Aguadilla A 3-hour training session on 09/13/11 in Mayaguez A 3-hour training session on 09/19/11 in Mayaguez The Voluntary Programs Division continued to provide a booklet of Safety and Health in the Nursing Homes through training sessions, seminars, business associations and onsite consultation visits. Also, it is available as a reference material to the employers.	Participants: 26 employers, 8 employees, 5 students and 5 general public 18 employers, 18 employees, and 3 general public 11 employers, 6 employees, 12 students and 2 general public 16 employers, 6 employees, 1 students 2 general public 15 employers, employees, 5 and 1 general public
	Indicator 4 - Number of on-site visits	Twenty five (25) onsite consultation visits in the Nursing Homes industry. One formal training session and one informal were delivered in two of the twenty five (25) onsite consultations.	152 hazards were identified and notified to the employer Participants: 2 employer representative and 1 employee
	Indicator 5 - Number of off-site assistance	No off-site assistance was requested	
	Indicator 6 - Number of the Hardware Stores, NAICS 444130, participants	Twenty five onsite consultation visits were requested from the Nursing Home Industry	301 employees covered
Intermediate Outcome Measures	Indicator 1 - Number of on-site visits generated by training	No onsite visits were generated by training	
	Indicator 2 - Number of occupational safety and health training provided to targeted workplaces	100%	From 5 training sessions programmed, 5 were delivered
	Indicator 3 - Number of reference materials disseminated	One hundred sixty (160) informational materials (booklets: Domestic Violence at the Workplace, Know us, Guideline for Safety and Health Programs, Job Hazard Analysis, Voluntary Protection Programs Division and Safety and Health in the Nursing Home) were distributed at the training sessions.	Three hundred eighteen (318) booklets were requested by visitors: 238 employer representatives and 80 employees.
Primary Outcome Measures	Indicator 1- Percent of training and reference materials provided to the targeted industry	100%	From 5 training sessions programmed, 5 were delivered